

# Minimising harms through best practice REGULATION

## The challenge of regulating

In a rapidly changing environment, governments face the challenge of regulating to minimise harms while trying to apply a light regulatory touch.

A tension exists between the idea that governments should limit intervention in the affairs of citizens, businesses and markets, yet step in whenever harm threatens. As a result, regulators are under constant pressure.

## This is where Ethos CRS comes in

Ethos CRS has the knowledge and expertise to help make your agency a more effective regulator. Our advisers are experts in regulation and offer training, coaching and technical advice that reduces the work, stress and effort involved in achieving a positive regulatory result.

## Workshops include

- Core concepts in regulation
- Risk-based regulation
- Effective regulatory writing
- Decision-making and discretion
- Monitoring, compliance and evaluation
- Enforcement awareness
- Licensing, assessments and approvals
- Preparing and responding to crises
- Negotiation skills
- Stakeholder engagement
- Public communications for regulators
- Freedom of information laws
- Optimal regulation
- Performance evaluation
- Regulatory design and development
- Regulatory strategy and leadership



## Simple, easy steps to reduce harms

[Ethos CRS](#) has worked with regulatory agencies all around Australia and understands the challenges they face in creating public value and reducing harms. To improve regulatory outcomes in your organisation, contact our director of training, Stelle McCoy, on 02 6247 2225 or at [service@ethoscrs.com.au](mailto:service@ethoscrs.com.au).



## Key concepts in regulation

Options for compliance and enforcement • Regulatory strategy and operations • Legal awareness • Engagement and communications • Navigating risks and reducing harms • Discretion and advice • Governance and decision-making • Implementing, monitoring and evaluating regulatory regimes



## A team led by an expert regulator

Mary Harwood has worked as head of a biosecurity regulator and first assistant secretary in government departments and leads a [team of expert regulation facilitators](#). Mary understands how regulators work independently or with ministers and parliament to ensure better outcomes and how to teach these skills to professionals and teams.



## Programs customised to meet specific needs

Ethos CRS guarantees the delivery of custom-designed programs that are aligned to need. Regardless of the mode of delivery—[coaching](#), group workshops or [eLearning](#)—our programs build the confidence, competence and capability of individuals, teams and line areas.