

# Good decisions require **CRITICAL THINKING SKILLS**

## Critical thinking as the beginning

Evidence counts. Clear analysis matters. Alternative facts do not exist.

Complex policy and regulatory problems demand skilful analysis and critical thinking. Without this, positive change—underpinned by effective conclusions and recommendations—cannot and will not be delivered.

Poor analysis and thinking leads to sub-optimal solutions. And poor analysis and thinking by public agencies imposes a real and tangible cost on communities.

## This is where Ethos CRS comes in

Ethos CRS specialises in the work of government. We develop and deliver customised interventions that build analytical and clear thinking skills of professionals. The result? Professionals who can examine complex problems and develop coherent, achievable and realistic solutions.

## Workshops include

- Foundations of analytical and clear thinking
- Clear thinking and problem-solving
- Thinking creatively
- Making good decisions under pressure
- Ethical decisions in a public service environment
- Strategic thinking for teams
- Applying analytical thinking—writing influential documents



## Simple, easy steps to create public value

Ethos CRS understands the challenges that professionals face when working in an analytical role. To equip staff with skills to think analytically, rigorously and creatively—and to solve complex problems—contact our Director of Training, Graham Templeton, on 02 6247 2225 or [service@ethoscrs.com.au](mailto:service@ethoscrs.com.au).



## Key concepts in analytical and critical thinking

Analytical and critical thinking • Good decisions and evidence • Problem-solving skills and techniques • Analysis, uncertainty and risk • Decision trees and process logic • Bias • Sensitivity analysis • Critical thinking and sound decisions • Creative thinking • Principles of reasoning and argument • Analysis and writing skills



## A expert analyst leads a team of critical thinkers

Mary Harwood leads our team of experts in analysis and clear thinking. She has conducted high-level international negotiations and has significant experience applying analytical and critical thinking principles to real-world situations. Our team bring practical insights to workshops that bring content to life.



## Programs customised to meet specific needs

Ethos CRS guarantees the delivery of custom-designed programs that are aligned to need. Regardless of the mode of delivery—coaching, group workshops or eLearning—our programs build the confidence, competence and capability of individuals, teams and line areas.