



Managing projects in an uncertain world

Whether you work in the private or public sector, you may find yourself working on or managing a complex project despite having no direct experience as a project professional. And, like the rest of us, you may not have been born as natural project manager.

The challenge is to acquire skills quickly. The hard way is to be thrown into the deep end—to be involved in a project that is difficult and learn as you do. The easy way is to recognise that projects exist within a system and delivery is underpinned by well-established concepts, which can be quickly learned.

This is where Ethos CRS comes in

Ethos CRS specialises in project management in complex regulatory, policy and program environments. Our team of expert facilitators equips professionals with the skills to be successful project managers. The result? Projects delivered on time, to the required high standard and within budget.

Workshops include

- Introduction to program management
- Project management for regulators
- Project management in a policy environment
- Managing projects, delivering programs
- Project management for senior executives
- Successfully managing a project team
- Stakeholder engagement



Simple, easy steps to create public value

Ethos CRS understands the challenges that regulatory, policy or program professionals face when managing projects. To learn more about how to equip staff with the essential skills, contact our Director of Training, Graham Templeton, on 02 6247 2225 or service@ethoscrs.com.au.



Key concepts in project management

Setting objectives by being **SMART** • Defining scope and building a project schedule • Defining critical paths and dependencies • Analysing stakeholders • Communicating effectively • Evaluating risk and using risk management strategies • Keeping projects on track • Knowing what to do when things go wrong



Our expert project management team

Amanda Little leads our team of experts in project management. She has over 15 years' experience working in project management, contract management and negotiation, and stakeholder relations for government agencies and private businesses. As a manager, she orchestrated the successful delivery of billion dollars contracts and complex projects.



Programs customised to meet specific needs

Ethos CRS guarantees the delivery of custom-designed programs that are aligned to need. Regardless of the mode of delivery—coaching, group workshops or eLearning—our programs build the confidence, competence and capability of individuals, teams and line areas.