

Minimising harms through best practice REGULATION

The challenge of regulating

In a rapidly changing environment, governments face the challenge of regulating to minimise harms while trying to apply a light regulatory touch.

A tension exists between the idea that governments should limit intervention in the affairs of citizens, businesses and markets, yet step in whenever harm threatens. As a result, regulators are under constant pressure.

This is where Ethos CRS comes in

Ethos CRS has the knowledge and expertise to help make your agency a more effective regulator. Our advisers are experts in regulation and offer training, coaching and technical advice that reduces the work, stress and effort involved in achieving a positive regulatory result.

Workshops include

- Core concepts in regulation
- Risk-based regulation
- Effective regulatory writing
- Decision-making and discretion
- Monitoring, compliance and evaluation
- Enforcement awareness
- Licensing, assessments and approvals
- Preparing and responding to crises
- Negotiation skills
- Stakeholder engagement
- Public communications for regulators
- Freedom of information laws
- Optimal regulation
- Performance evaluation
- Regulatory design and development
- Regulatory strategy and leadership



Simple, easy steps to reduce harms

Ethos CRS has worked with regulatory agencies all around Australia and understands the challenges they face in creating public value and reducing harms. To improve regulatory outcomes in your organisation, contact our Director of Training, Graham Templeton, on 02 6247 2225 or service@ethoscrs.com.au.



Key concepts in regulation

Compliance and enforcement • Regulatory strategy and operations • Legal awareness • Engagement and communications • Navigating risks and reducing harms • Project management for regulators • Governance and decision-making • Implementing, monitoring and evaluating regulatory regimes



A team of experts led by an expert regulator

Mark Pearson was the deputy chief executive officer of the Australian Competition and Consumer Commission and now leads a team of expert regulators and facilitators at Ethos CRS. He knows how regulators work, engage, and make good decisions. And he leads a team that builds the skills of professionals—and enhances the capability of regulators.



Programs customised to meet specific needs

Ethos CRS guarantees the delivery of custom-designed programs that are aligned to need. Regardless of the mode of delivery—coaching, group workshops or eLearning—our programs build the confidence, competence and capability of individuals, teams and line areas.